



Republic of the Philippines
Department of Education
Region VI – Western Visayas
SCHOOLS DIVISION OFFICE OF KABANKALAN CITY
Tayum St., Barangay 8, Kabankalan City, Negros Occidental
Tel. No. (034) 471-2003 • (034) 471-2454



June 7, 2018

Division Memorandum
No. 97 s, 2018

DISSEMINATION OF DEPED MEMORANDUM No. 094

To: Assistant Schools Division Superintendent
CID and SGOD Chiefs and Team
Division Administrative Personnel
SHS/Junior High School Principals and In-charge
Elementary School Principals/Head Teachers and In-Charge
All Others Concerned

1. For information and guidance of all concerned, enclosed a copy of DepEd **Memorandum No. 094, s. 2018** dated May 29, 2018 from the Office of the DepEd Secretary entitled **Dissemination of Memorandum Circular No. 44** from the Office of the President entitled **Directing All Government Agencies and Instrumentalities, Including Government Owned and controlled Corporations to Respond to All Public Requests and Concerns Within Fifteen Days from Receipt Thereof** which is self-explanatory.
2. This Office hereby directs all Concerned Personnel performing frontline services as defined in RA No. 9485 or the Anti-Red Tape Act of 2007 to respond to all public requests and concerns within fifteen (15) days from receipt thereof, unless a shorter period is provided under applicable laws and issuances.
3. Immediate compliance and dissemination of this memorandum is hereby desired.

MA. LORLINIE M. ORTILLO, CESO VI
Schools Division Superintendent



Republic of the Philippines
Department of Education

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29 MAY 2018

DepEd MEMORANDUM
No. **094**, s. 2018

DISSEMINATION OF MEMORANDUM CIRCULAR NO. 44

(Directing All Government Agencies and Instrumentalities, Including Government-Owned or Controlled Corporations, to Respond to All Public Requests and Concerns Within Fifteen Days from Receipt Thereof)

To: Undersecretaries
Assistant Secretaries
Bureau and Service Directors
Regional Directors
Schools Division Superintendents
Division Chiefs
All Others Concerned

1. For the information and guidance of all concerned, enclosed is a copy of Memorandum Circular No. 44 dated May 4, 2018 from the Office of the President entitled **Directing All Government Agencies and Instrumentalities, Including Government-Owned or Controlled Corporations, to Respond to All Public Requests and Concerns Within Fifteen Days from Receipt Thereof.**
2. Immediate dissemination of this Memorandum is desired.


LEONOR MAGTOLIS BRIONES
Secretary

Encl.:

As stated

Reference:

N o n e

To be indicated in the Perpetual Index
under the following subjects:

BUREAUS AND OFFICES
LEGISLATION
OFFICIALS
POLICY
REQUESTS

MCIDJ, DM Dissemination of the Memorandum Circular No. 44
0406-May 15, 2018

**Office of the President
of the Philippines
Malacañang**

MEMORANDUM CIRCULAR NO. 44

DIRECTING ALL GOVERNMENT AGENCIES AND INSTRUMENTALITIES, INCLUDING GOVERNMENT-OWNED OR-CONTROLLED CORPORATIONS, TO RESPOND TO ALL PUBLIC REQUESTS AND CONCERNS WITHIN FIFTEEN DAYS FROM RECEIPT THEREOF

WHEREAS, Section 28, Article II of the 1987 Constitution provides that the State adopts and implements a policy of full public disclosure of all its transactions involving public interest, subject to reasonable conditions prescribed by law;

WHEREAS, Republic Act (RA) No. 9485, or the Anti-Red Tape Act of 2007, provides that the State shall take appropriate measures to promote transparency in each agency with regard to the manner of transacting with the public, with the objective of reducing red tape and expediting transactions in government;

WHEREAS, Section 5 (a) of RA No. 6713, or the Code of Conduct and Ethical Standards for Public Officials and Employees, provides that all public officials and employees shall, within fifteen (15) working days from receipt thereof, respond to letters, telegrams or other means of communications sent by the public and that the reply must contain the action taken on the request;

WHEREAS, the State shall provide the means to strengthen the people's channel of communication to the government by promoting and emphasizing the importance of responsive and service-oriented government agencies and instrumentalities, with the objective of fostering transparency and accountability;

NOW, THEREFORE, all government agencies and instrumentalities, including government-owned or- controlled corporations, performing frontline services as defined in RA No. 9485 are hereby directed to respond to all public requests and concerns within fifteen (15) days from receipt thereof, unless a shorter period is provided under applicable laws and issuances.

It is understood that "frontline services" under RA No. 9485 is defined as the process or transaction between clients and government offices or agencies involving applications for any privilege, right, permit, reward, license, concession, or for any modification, renewal or extension of the enumerated applications and/or requests which are acted upon in the ordinary course of business of the agency or office concerned.

This Memorandum Circular shall take effect immediately.

DONE in the City of Manila, this 4th day of **May**, in the year of Our Lord, Two Thousand and Eighteen.

By authority of the President:

SALVADOR C. MEDIALDEA
Executive Secretary

